



Date: 11/09/09

# Past Performance Evaluation<sup>tm</sup>

D–U–N–S Number for this company: 55–658–1846

The Supplier Performance Review is a report on a single company. This report is divided into four sections:

#### 1. Company Overview

Contains basic location, contact, and operating data available on the company being evaluated.

#### 2. Supplier Perfomance Ratings

Provides the supplier's Overall Performance Rating, which is an assessment of likely overall performance, and a SIC–level benchmark, which indicates where the supplier's Overall Performance Rating falls in comparison to other rated companies in it's SIC group. This section also provides Detailed Performance Ratings for key aspects of supplier performance.

#### 3. Buyers Surveyed

Indicates the industries of the companies that have recently provided ratings on this supplier. Individual raters are not identified in order to preserve confidentiality.

### 4. Distribution of Feedback

Provides a breakdown of the survey responses received from raters of this supplier. For each of the survey questions, the responses, which were provided on a 0 to 10 scale, are categorized as "positive" (9 to 10), "neutral" (5 to 8), or "negative" (0 to 4).

W (From Dun& Bradstreet reco	orasj			
QMT SOLUTIONS	Year Started:	2002		
(none)	Year of Current			
6274 SHAVANO PEAK PL CASTLE ROCK, CO 80108	Control:	2002		
,	Annual Sales:			
+1 (720) 200–5425				
	Total Employees:	9 total		
<b>D–U–N–S<sup>®</sup> Number:</b> 55–658–1846		8742/Management consulting services		
(   +	none) 274 SHAVANO PEAK PL CASTLE ROCK, CO 80108	none) S274 SHAVANO PEAK PL CASTLE ROCK, CO 80108 Annual Sales: 1 (720) 200–5425 Total Employees:		

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🚦 Page 1 of 2 🛟

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## 2. SUPPLIER PERFORMANCE RATINGS

Open Ratings calculates supplier performance scores using a sophisticated algorithm that takes into account the amount of information available on a supplier, the recency of the information, and the accuracy of the raters. Ratings range from 0 to 100, however, this is not a percentile score.

Rating 90	10 10		SIC Level Quintile			
		$\bigcirc \bigcirc$	Bottor	n 📃		Тор
Indicative of likely overall performance			SIC:	8742/Managemer	nt Consulting	Services
				0	Ū	
Detailed Performance Ratings		0 	25 	50 I	<b>75</b>	100 
<b>RELIABILITY:</b> How reliably do you think this company follows through on its commitments?	94					
<b>COST:</b> How closely did your final total costs correspond to your expectations at the beginning of the transaction?	94					
ORDER ACCURACY: How well do you think the product/service delivered matched your order specifications and quantity?	91					
<b>DELIVERY/TIMELINESS:</b> How satisfied do you feel about the timeliness of the product/service delivery?	94					
<b>QUALITY:</b> How satisfied do you feel about the quality of the product/service provided by this company?	90					
BUSINESS RELATIONS: How easy do you think this company is to do business with?	94					
<b>PERSONNEL:</b> How satisfied do you feel about the attitude, courtesy, and professionalism of this company's staff?	96					
<b>CUSTOMER SUPPORT:</b> How satisfied do you feel about the customer support you received from this company?	93					
<b>RESPONSIVENESS:</b> How responsive do you think this company was to information requests, issues, or problems that arose in the course of the transaction?	94					

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🚦 🛛 Page 2 of 2 🛛 🧎

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